# Delaware State Fire School National Certification Candidate Handbook

## Officer I NFPA 1021-2019





# Delaware State Fire School

Providing Fire, Rescue, Emergency Medical Training and Public Fire Safety Education

1461 Chestnut Grove Road, Dover, Delaware 19904 – 302-739-4773

Website: http://www.statefireschool.delaware.gov

This guide will help guide you on the required formatting for all written certification skills. Skills submitted not following these guidelines will not be graded and returned. Skills being submitted using APA guidelines should exceed these requirements. Be sure to understand what may fall outside of these guidelines when writing specific skills, such as writing a report, a memo, or a press release.

Basic format rules:

- ALL skills shall be typed. Handwritten skills will be returned.
- Use a font like Times New Roman or Arial, and in size 12 font
- Skills should be 1 1/2 -spaced or double-spaced
- Margins should be 1 inch (this is the default in Word)
- Use clear, professional language in your writing. No slang or metaphors should be used.
- All skills shall have your name, the level being challenged, and the date. This can be easily done in the header or the footer of the document. Page numbers are not required but may help in the case of evaluations needing correction. You will not need a title page, unless for a presentation or otherwise noted in the skill.
- You only need to include references if using materials outside your company/department policies or the assigned textbook.

Other guidance/tips:

- The focus of your skills should be based upon the information in the instructions and from information gathered from your research surrounding your department or the example given. BE SURE to read all the instructions to be sure to understand the requirements and expectations of the skill.
- Follow all the JPR checklists to ensure you cover all the JPRs in your skill. It is recommended that you make a footnote or note in parenthesis (2) before or after the section addressing the JPR number in the skill. This will help with the evaluation of the skills and point out to the evaluator where you are attempting to address that specific JPR.
- Names used should not be actual members, although you may use your company's/department's name if allowed.

**Objective** Develop a budget request for a specific departmental need. [NFPA 1021, 4.4.3]

Student Name:

Date:

### Directions

Prepare a budget request using the scenario described in the section below. A budget request worksheet is provided to assist in the preparation of the requests. Please include a budget justification on company letterhead describing the need for the request. The justification is to be brief but must have enough information so that even a casual observer can understand the validity of the request.

Always follow standard operating procedures (SOPs) of the Authority Having Jurisdiction (AHJ).

### Resources

Scenario

• List of revenue sources

• Budget request worksheet

### Scenario

The department has just hired two new firefighters, both of whom are very tall. The department will need to special order their PPE. Looking through your department's product information, it appears the price for the PPE will be about \$3000 per person. Currently there is \$15,000 left in the budget for PPE in account number 678055. You will need to prepare a purchase request made out to Larson Protective Equipment, Inc. Once the order is placed, delivery is expected in 8-12 weeks.

### **BUDGET REQUEST WORKSHEET**

STATION NUMBER: \_\_\_\_\_ COMPANY/UNIT: \_\_\_\_\_

STATION ADDRESS: \_\_\_\_\_

\_\_\_\_\_

BUDGET CATEGORY: \_\_\_\_\_

Budget Item	Current Budget	Request	Total
TOTAL			

Fire	e Officer I – 1021	NFPA -2020	Skill Sheet	:#1		
Prop	oose a Budget		Objective(s)	4.4.3		
Evalua	ator Instructions: The candidate shal	l use the scenario provided to	o review and develop a budget proposal fo	or the need in	the scena	ario.
Locati	on: N/A or classroom					
Perfor superi		ll be able to sufficiently revie	ew and propose a budget for a small project	et to present	and justif	y to
Requi	red Equipment: Pen and paper, or a	computer with word processi	ng.			
No.		Task Steps	Fir	st Test	Rete	est
1.01		T wont Stripp	P	F	Р	F
1.	<ul> <li>Prepare a written budget reques</li> <li>a. Follows local policies</li> <li>b. It is formatted correctl</li> <li>c. Is mathematically accuded. Is complete.</li> <li>e. Use proper grammar accuration</li> </ul>	and procedures. y.			-	
2.	<ul> <li>b. Explanation of need/p</li> <li>c. Budget account numb</li> <li>d. Potential or designated</li> <li>e. Cost.</li> <li>f. Revenue source.</li> </ul>	, including size(s) and oth urpose supported with dat ers. I supplier/vendor. ojected order date, expect	a (justification).			
3.	Gather budget request documen documentation.	nts and utilize department	records system to store			
Retest	Approved By:		Retest Evaluator:			
Evalı	uator Comments:		Candidate Comments:			
	Evaluator	Date	Candidate		Date	
	Retest Evaluator	Date	Retest Candidate		Date	

Candidat <u>e:</u>		Date:	
ID#:			
Retest Evaluator	Date	Retest Candidate	Date
		*	

**Objective** Enforce an administrative policy. [NFPA 1021, 4.2.5]

Student Name:

Date:

### Directions

For this skills evaluation, the Company Officer I candidate will enforce an administrative policy. Create a written document on company letter head that outlines a plan for enforcing the current policy to include:

- a. Policy's subject matter
- b. Policy's reasoning
- c. Personnel responsibility and corrective actions as related to the policy

Always follow standard operating procedures (SOPs) of the Authority Having Jurisdiction (AHJ).

Resources

• Scenario

### **Scenario**

As the company officer, you are doing a final evening walk-through of the station to ensure it is secure for the night. During your checks, you find hunting gear and horse blankets hanging in the apparatus bay and your engineer pulling more personal items out of the PPE extractor. You ask the engineer if he was aware that the extractor was only to be used for dirty fire fighting protective equipment and not for personal items. He responds that he is unfamiliar with this rule, and tells you that everyone uses the extractor for personal use. After discussing with your chief the need to enforce the policy, the chief asks you to write a short, informal plan regarding how to ensure that the members of your crew understand the policy.

Fire	e Officer I – 1021 NFPA -2020	Skill	Sheet 7	¥ 2		
Poli	cy Enforcement	Objecti	ve(s) 4	1.2.5		
	uator Instructions: The Company Officer I candi en document on company letter head that outline			-	•	ate a
Locati	ion: N/A					
Perfor policy	mance Outcome: The candidate shall be able to sufficiently define.	ne the policy and its implementation	ion proces	s followir	ng departr	nent
Requi	red Equipment: Pen and paper, or a computer with word processi	ing.				
No.	Task Steps		First	Test	Re	test
			Р	F	Р	F
1.	<ul> <li>Review the policy or procedure noting:</li> <li>a. The policy's subject or topic</li> <li>b. Any explanation given for the policy.</li> <li>c. Personnel responsibilities as stated in the policy</li> <li>d. Corrective measures for policy violation</li> </ul>					
2.	Create a written document that outlines a plan for enforce include: a. Policy's subject matter b. Policy's reasoning c. Personnel responsibility and corrective action as					
3.	Disseminate policy to personnel using: a. Written notices. b. And/or oral communication					
4.	<ul><li>Evaluate personnel understanding of the policy using inte</li><li>a. Effective communication skills</li><li>b. Active listening</li><li>c. Soliciting feedback</li></ul>	erpersonal skills:				
5.	Document policy enforcement documentation and utilize to store documentation.	e department records system				
6.	<ul><li>Enforce policy through regular follow-up and apply correa</li><li>a. Document any follow-up or corrective measures</li><li>b. Store follow-up or corrective measure in department</li></ul>	S.				
D : .						
Retest	Approved By:	Retest Evaluator:				
Evalı	uator Comments:	Candidate Comments:				

uator Comments:		Candidate Comments:	
Evaluator	Date	Candidate	Date

**Objective** Recommend a course of action for a member in need of assistance. *[NFPA 1021, 4.2.4]* 

Student Name:

Date:

### Directions

The Company Officer I candidate will recommend a course of action for a member in need of assistance. Please write your response on company letter head.

Always follow standard operating procedures (SOPs) of the Authority Having Jurisdiction (AHJ).

### Resources

- Scenario
- Agency EAP policy and procedures

### **Scenario**

Ramirez, a driver/operator in your department, is normally outgoing and talkative, and rarely misses a scheduled shift. During the past two weeks, he has become more withdrawn and gloomy and seems distracted. Yesterday, he was absent from his shift and, although he is back at work today, he still seems very distracted. You worry that he will make a mistake on the job. You have spoken to him briefly, inquiring whether everything is ok, and learned that his daughter has been ill recently. He took her to a doctor where she was diagnosed with cancer, and he is now feeling overwhelmed. He tells you that he does not know how he can take care of her and also do his job effectively. He is also worried about whether her doctor is the best doctor for her and asks you how he might be able to find out.

### Sample EAP Document

### **Home Town Fire Department**

Policy:Employee Assistance Program (EAP)Policy #:100.1Effective:September 1, 2017

### <u>Policy</u>

The Home Town Fire Department shall make available counseling assistance to employees and their families who are in distress from financial, emotional, medical, or professional problems.

#### Procedure

- 1. It is the responsibility of the company officer to:
  - be familiar with the agency's EAP program
  - identify the need for employee assistance based on family, financial, emotional, medical, or professional problems
- 2. Once a company officer suspects a problem may exist, the company officer shall review the EAP resource information with the employee. The company officer shall explain each benefit and the method for accessing the assistance.
- 3. Depending on the agency's policies and procedures, the company officer may make the initial contact with an EAP counselor to schedule a meeting with the employee, if requested.
- 4. The company officer shall schedule a time per policy to follow up with the employee to determine if further assistance is required.
- 5. All information provided by the employee shall be confidential.

Fire	e Officer I – 1021	NFPA -2020	Ski	Il Sheet	# 3		
Mer	nber Counseling		Obje	ctive(s)	4.2.4		
	uator Instructions: The Con ber in need of assistance. Pl				of action	n for a	
Locati	on: N/A						
	mance Outcome: The candidate shall ces for, and deliver the corrective action						ntify
Requi	red Equipment: Pen and paper, or a co	omputer with word process	ing.				
No.		Task Steps		First	Test	Re	test
				Р	F	Р	F
1.		th the member. m requires mandatory re s a mandatory reporting identified, and outlined	issue, a different course of	f			
2.	Recommend departmental resou a. Identify appropriate dep b. Explain departmental re c. Inquire whether the me	partment resources or Er esources to member and	nployee Assistance Progra how to access them.	m.	•		
3.	Document member discussion an documentation.	nd utilize department rec	cords system to store				
4.	<ul><li>Follow up with member.</li><li>a. Determine if resources</li><li>b. Determine if additional</li><li>c. Document follow-up ar</li></ul>	resources are needed.					
Retest	Approved By:		Retest Evaluator:		I		
Evalı	uator Comments:		Candidate Comments:				
	Evaluator	Date	Candidate			Date	
	Retest Evaluator	Date	Retest Candidat	e		Date	

**Objective** Conduct an initial accident investigation. [NFPA 1021, 4.7.2]

Student Name:

Date:

### Directions

The candidate shall use the scenarios provided to investigate the accidents that occurred on shift, using interpersonal skills and provided information to develop a summary on company letter head and provide a recommendation for corrective actions and/or discipline, if necessary.

Always follow standard operating procedures (SOPs) of the Authority Having Jurisdiction (AHJ).

### Resources

• Scenarios

### Scenario A

During emergency incident 22-000283 at 1323 hours, 1204 West Market Street, January 29, 2022, Anytown Fire Department, Engine 5 deployed 500 feet (150 m) of 5-inch (125 mm) supply line.

The incident was declared under control by IC Grader (Battalion Chief/Shift Commander) at 1642 hours and demobilization began. The supply line was then drained of water and company members began to reload it into the hosebed of the engine. The safety officer on scene was Captain Fortney. While this was being performed, Firefighter Ramirez (B Shift), age 32, slipped and fell from the rear step of the engine, injuring his ankle. Ramirez was wearing all personal protective equipment except for SCBA.

Firefighter Tipton witnessed the fall and stated, "He was up on the rear step pushing hose to me when he yelled and fell off." The engine was not moving at the time of the accident. Driver/Operator Burke did not see Ramirez fall, but said, "All I know is, I heard him yell, and then I heard a thud when he hit the ground. It was clear that he was hurt bad because he was screaming in pain."

Weather at the time of the accident was windy and the temperature was 33°F (0.5°C). Freezing rain was falling, glazing the street and other surfaces. Medics from PA 101 treated Ramirez at the scene and transported him to Mercy Hospital for additional evaluation and care. It was later learned that Ramirez' ankle was fractured and would require surgery. Estimated recovery and rehabilitation time for Ramirez is four months.

The date of the preparation of the report is January 29, 2022.

### Scenario B

While carving a roast for dinner at 1745 hrs., May 6, 2022 in the kitchen of Fire Station 5, Firefighter David Lastly (C Shift) severely cut himself on the left wrist. The wound was deep and bleeding couldnot readily be stopped by other firefighters at the station. The dispatch center was notified by station radio and a medic unit was sent to assist. The incident number assigned to the call is 22-023461.

Firefighters Cliff Jones and Jacob Brown, who were preparing to eat dinner at the time of the accident, assisted with Firefighter Lastly's care. Jones stated that he saw firefighter Lastly cutting theroast when the knife suddenly slipped and "[The knife] went straight into Dave's wrist, almost all theway through." Firefighter Brown, who also witnessed the accident, said "It was pretty ugly, like a movie, the knife sticking out of his wrist and all." PA 105 arrived and transported Firefighter Lastly to Mercy Hospital for treatment. Due to lacerations of the wrist tendons corrective surgery was performed. Firefighter Lastly is expected to make a full recovery but will require therapy to regain full use of his hand before he returns to work. His recovery and convalescence is expected to be threemonths.

You are the company officer. Shift Commander Battalion Chief Michael Franks and Fire departmentHealth and Safety Officer George Swift were notified by telephone following Firefighter Lastly's transport to the hospital.

The date of the preparation of the report is May 6, 2022.

Referring to the Duty-Related Injury Accident S.O.P. and Employee Accident Report form provided, complete an initial accident investigation.

Fire	e Officer I – 1021 NFPA -2020	Skill	Sheet 7	<b>4</b>		
Acc	ident Investigation	Objecti	ve(s) 4	4.7.2		
skills,	ator Instructions: The candidate shall use the scenarios provided and provided information to develop a summary on company let line, if necessary.					
Locati	on: N/A or classroom					
Perfor	mance Outcome: The candidate shall be able to perform an accid	lent investigation using the scenar	io provide	ed.		
Requi	red Equipment: Pen and paper, or a computer with word processi	ng.				
No.	Task Steps		First	Test	Ret	est
			Р	F	Р	F
1.	Review accident scenario(s).					
2.	<ul> <li>Conduct witness interviews.</li> <li>a. Use appropriate interpersonal communications.</li> <li>b. Be clear and concise.</li> <li>c. Take accurate notes including who, what, when</li> </ul>	, where, and why.				
3.	<ul> <li>Complete any investigation forms and exposure reports f</li> <li>a. Accurate</li> <li>b. Properly completed.</li> <li>c. Completed in a timely manner.</li> </ul>	orms so that they are:				
4.	Gather investigation forms and utilize department record documentation.	s system to store				
Retest	Approved By:	Retest Evaluator:				

Evaluator Comments:		Candidate Comments:	
Evaluator	Date	Candidate	Date
Retest Evaluator	Date	Retest Candidate	Date

Candidate:		Date:	
D# :			
D# <b>.</b>			
Retest Evaluator	Date	Retest Candidate	Date
×			

**Objective** Develop a preincident plan for a specific occupancy. [NFPA 1021, 4.5.21

Student Name:

Date:

### Directions

The candidate shall submit a pre-incident request letter and perform a pre-incident survey of a business or multi-residential occupancy in their jurisdiction using current standards to meet the requirements of this skill sheet.

Always follow local standard operating procedures (SOPs) when performing all skills.

Be sure to gain permission to perform the preincident survey from property owner (s) and/or manager(s).

Government buildings and secured facilities like banks are not allowed for use with this Skill Sheet.

### Resources

- Sample Preincident survey request letter Preincident survey form
- Sample Completed Pre-Plan •
- Pre-Plan Guide Sheet

Map Symbols Sheet

#### A GUIDE FOR CONDUCTING FACILITY PRE-FIRE PLANS

- 1. Sketch Each Floor
- 2. Show Roof access of venting devices
- 3. Show approaches to the facility
- 4. Indicate the size of the facility (Length and Width)
- 5. Show location of attic access doors, hatches, or ladders
- 6. Show roof access ladders
- 7. Show the location of the master electrical shutoff(s), other electrical shutoffs should be shown.
- 8. Show the location of the master gas/LPG shutoff.
- 9. Show the Direction of north by an arrow.
- 10. Show specific types of doors for other than standard personnel doors.
- 11. Show Fences and gates. *NOTE: Symbols are used to standardize and simplify information on the sketches the symbols that will be used are on included in this packet.*
- 12. Show all major partitions and doors.
- 13. Show room numbers if they are marked on the facility, otherwise indicate the use of the room.
- 14. Show the location of stairs and stairwells.
- 15. Show the locations of elevators.
- 16. Show locations of firewalls, and fire doors.
- 17. Show fire or smoke partitions in concealed spaces such as attics.
- 18. Show locations of fire hydrants and other available water sources.
- 19. Show the location of fire alarm control panels
- 20. Show the location of annunciator panels.
- 21. Show the location of all carbon dioxide, FM200, or clean agent fire extinguishing systems.
- 22. Show the location of all sprinkler risers, if applicable.
- 23. If the facility is only partially sprinkled, indicate areas that are protected.
- 24. If the facility has more than one sprinkler riser, indicate the area protected by each riser.
- 25. If the facility does not have a sprinkler system or if the facility is protected completely by a sprinkler system place the proper symbol at the top of the sketch.
- 26. Show the location of all Post Indicator Valves and show which risers the valves control.
- 27. Show the location of all standpipes, hose cabinets and outlets.
- 28. Show the location of any installed fire pumps.
- 29. Indicate the location of hazards in the building, such as explosives, radiation, flammable liquids, toxics, ect. That constitute an uncommon hazard to the firefighter.
- 30. Indicate the location of where Material Safety Data Sheets (MSDS) are stored.

#### A sample letter to provide to business owners to help with completing your pre-planning program

ACME FIRE DEPARTMENT P.O. Box 111 Anywhere, NM, 88888

Dear Business owner,

Enclosed you will find a graph sheet in which we are requesting you draw the outline of your business. This will help us in case of an emergency should one arise. Please show the location of the following items in your drawing,

- 1. Doors and windows
- 2. Power Shutoff
- 3. Gas/LPG Shutoff
- 4. Sprinkler Connection
- 5. Fire Alarm Panel
- 6. Non-Usable Doors or Windows
- 7. Any Special Hazards (Explosives, Chemicals, Etc.)

At the bottom of this drawing please list the following,

- 1. Type of Business you conduct
- 2. Emergency Contact phone numbers
- 3. Number of employees normally on site.
- 4. Business Name and Address.
- 5. Insurance Company

Please return your drawings to the following address or contact us at the following numbers listed below,

(Your FD's Name and Address) (Name of Fire Chief) Phone Number of FD

### Pre-Fire Plan Data Entry Form

Date: Fire Department/District:	
Business Name:	
Address:	_ Bldg/Suite #:
City:	Phone #:
Type of Business:	_Dept. Map Page #:
Owner Name:	_Phone #:
Manager Name:	Phone #:
Other Name:	Phone #:
Nearest Cross-Street is:	
Primary Hydrant Number: Located at:	
Other water source is: Square footage:	Stories in Height:
Occupancy Class Code: Location of Heating:	
Construction Class Code: Gas Shutoff:	Type of Heat: Natural Gas LPG
Electrical Shutoff Location: Alarm	Panel:
Basement: YES NO Remarks:	
Elevator: YES NO Remarks:	
Lock Box: YES NO Remarks:	
F.D.C.: YES NO Remarks:	
Standpipes: YES NO Remarks:	
Sprinkler System: YES NO Remarks:	
# of Sprinkler Risers: Remarks:	
Location of Sprinkler Controls:	
Location of Water Shutoff Valves:	
Exposure Information:	
COMMENTS:	

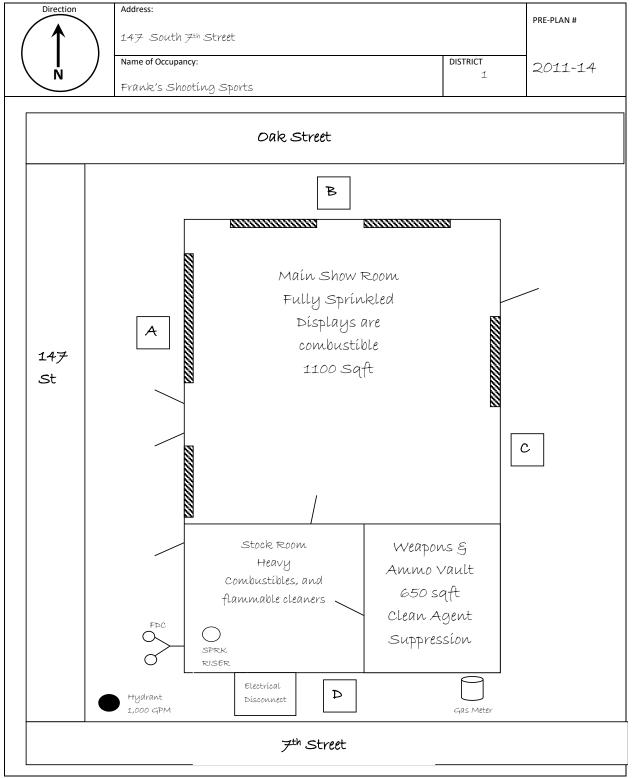
### PRE-INCIDENT PLAN FORM

FIRE DEPAR	TMENT				PRE-PLAN	#	
Address:							
Business Name:					Dist	rict	
Emergency Contac	cts:						
<b>a</b>							
Occupancy and Ha	azards:						
Construction:							
Fire Protection Sy	stems:						
Water Supplies:							
	Ne	arest Large Volum	e Water Supply:				
Water Supply-Nee	eded Fire Flow:						
INITIAL DISPATCH							
Involvement	GPM	ENGINES	LADDERS	CHIEFS	SPECIAL UNITS	EMS	OTHERS
50 %							
100%							
SPECIAL					11		
RESCOURCES:							
EXPOSURES:							
STRATEGIES:							
COMMENTS:							

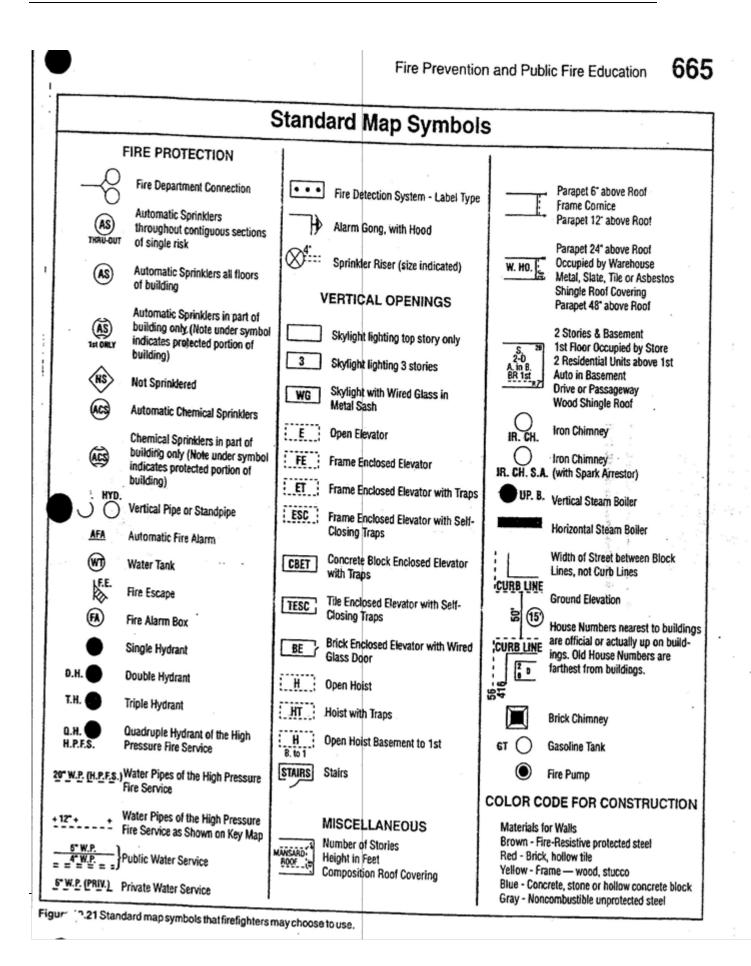
#### SAMPLE COMPLETED PRE-PLAN FORM

Address:	EPAR	TMENT	Southwes	t Fíre Depart	ment	P	RE-PLAN #	2011-14
	147	South	7 <sup>th</sup> Street					
Business N	ame:	Frank	's Shooting s	Sports			District SWFD	
Emergency	y Conta	٦	m Romero, Mai	, Owner (505) 5 nager (505) 555 (505) 555-9112	5-5678			
Occupancy	y and Ha	c s f	tored in Back ro	Bulk Ammuniti oom in concrete e store and ensure k.	inclosure, sol	vents ín fíre p	roof lockers.	Will have to
Constructio	on:	2	steel Frame Buí	ldíng.				
Fire Protec	ction Sy	Ŧ	full Sprinkler S Vault.	System, wíth Cle	an agent ext	inguishing sį	ystem ín Wei	apons/Ammo
Water Sup	mhv-	F	251. Díspatch will sev ot needed, perso	l at 7 <sup>th</sup> street and rd 2 County Fíre onnel sent will be <b>ne Water Supply:</b> As A	e Dístrícts wi e used on fíri	th tankers for e ground. at 147 <sup>th</sup> and Píne	support. If t	ankers are
Needed Fir	• •	:			INTIAL DISI	TACH		
	nont							
Involven 50 %		<b>GPN</b> 1500 GP		LADDERS	CHIEFS 1	SPECIAL UNIT R-1 & Políce De		OTHERS County Tankers, As needed
Involven 50 % 100%	5	-	M E-1 § E-3	LADDERS			pt	County
Involven 50 %	6	1500 GP	<ul> <li>M E-I S E-3</li> <li>IP E-1, E-3 S E- <i>F</i></li> <li>2ers from County Fir</li> </ul>	LADDERS	1	R-1 5 Police De R-1, 7 Police D	pt ept	County Tankers, As needed County Tankers, As needed
Involven 50 % 100% SPECIAL RESCOURC	6 CES:	1500 GP 2800 GM Tank neede Síde	<ul> <li>E-I S E-3</li> <li>IP E-1, E-3 S E- ≠</li> <li>2ers from County Fin d.</li> <li>B: Exposure to Sam<sup>2</sup></li> </ul>		1 1 to the Cíty Yard frame construct	R-1 § Police De R-1, 7 Police D ds, at 155 7 <sup>th</sup> street	pt ept	County Tankers, As needed County Tankers, As needed
Involven 50 % 100% SPECIAL	5 CES: TS:	1500 GP 2800 GM Tank neede Side	<ul> <li>E-1 § E-3</li> <li>IP E-1, E-3 § E- <i>≠</i></li> <li>2ers from County Fir</li> <li>d.</li> <li>B: Exposure to Sam:</li> <li>D Exposure to Pete's</li> </ul>	re Dístriots can be sent 's Cabinet Shop, wood	1 1 to the Cíty Yard frame construct 10' clearance bei	R-1 § Police De R-1, 7 Police D ds, at 155 7 <sup>th</sup> street ion tween buildings.	pt ept if a fill site for o	County Tankers, As needed County Tankers, As needed

#### PRE-INCIDENT PLAN DIAGRAM



NOT TO SCALE



Fire	e Officer I – 1021	Skill Sheet # 5					
Pre-incident Survey Objective(s) 4.5.2							
Evaluator Instructions: The candidate shall submit a pre-incident request letter and perform a pre-incident survey of a business or multi-residential occupancy in their jurisdiction using current standards to meet the requirements of this skill sheet.							
Performance Outcome: The candidate shall be able to perform an accident investigation using the scenario provided.							
Requi	red Equipment: Pen and paper, or a	computer with word processi	ng.				
No.		First Test		Test	Retest		
				Р	F	Р	F
1.	Review AHJ pre-incident surve	ey procedure.					
2.		rs involved with the surve lures with owner/occupant	ife-safety hazards found will				
3.	Survey exterior and interior of building/facility.         a.       Take measurements and dimensions of the building.         b.       Identify any issues related to firefighter safety hazards, structural conditions, full loading, and property conservation.						
4.	Identify any serious fire or life-safety hazards.						
5.	Arrange to have any serious fire or life-safety hazards corrected, immediately if necessary.						
6.	Record survey information.         a.       Document findings in an AHJ-approved form.         b.       Create field sketches or plot plans for ICS and staging site.         c.       Take photographs, video footage, or Global Positioning coordinates as supplemental data, if necessary.						
7.	Organize the data in a pre-incident plan that can be used in the case of an emergency, showing all pertinent information to be used during an emergency response. Utilize the department record systems to manage, store, and distribute the pre-incident data and the developed pre-incident plan.						
Retest	Approved By:		Retest Evaluator:				

**Evaluator Comments:** 

Candidate Comments:

Evaluator

Candidate

# **Objective** Compose and present a written document relating to the fire service. [*NFPA 1021, 4.2.5, 4.3.3, 4.4.2*]

Student Name:

Date:

### Directions

The candidate shall compose a document relating to the scenario and then develop a written a announcement on company letter head surrounding the scenario while following the procedures of their department.

Always follow standard operating procedures (SOPs) of the Authority Having Jurisdiction (AHJ).

Resources

• Scenario

### **Scenario**

During a severe storm, your unit responded to a report of a car that had been crushed by a fallen tree. The car was occupied by a woman and her two young children who were all injured and trapped, yet conscious. The mother could not see or touch either of her children and they could not see her. One of your subordinates, a new firefighter recruit, maintained constant verbal contact with the occupants throughout the rescue operation, and was able to make physical contact with each of the children at times. He kept all of them calm throughout the extrication, and the mother stated that, until he arrived, her children were both screaming in panic.

This new recruit was nominated for a commendation. Your chief has asked you to write a Letter of Commendation that is consistent with your department's human resources policies, and to announce the award at an upcoming department banquet.

Fire	e Officer I – 1021 NFPA	Skill Sheet # 6						
Letter of Recommendation			Objective(s) 4.2.5, 4.3.3 and 4.4.2					
Evaluator Instructions: The candidate shall compose a document relating to the scenario and then develop a written announcement on company letter head surrounding the scenario while following the procedures of their department.						1		
Locati	on: N/A							
	mance Outcome: The candidate shall be able to suffic io following department policy.	eiently comp	pose a recommendation and an ar	nnouncem	ent accord	ling to the	e given	
Requir	red Equipment: Pen and paper, or a computer with wo	ord processi	ng.					
No.	Task Step		First	First Test Retest				
				Р	F	Р	F	
1.	Review the given scenario							
2.	<ul> <li>Compose a document based up the scenario that</li> <li>a. Has a clear purpose</li> <li>b. Is organized using an outline.</li> <li>c. Uses a formal and professional tone.</li> <li>d. Uses proper grammar, punctuation, and</li> <li>e. Includes all needed information.</li> <li>f. Includes accurate information.</li> <li>g. Follows department policies and procession</li> </ul>	nd spelling						
3.	a. Deliver the written document to the in	tended rec	cipient(s)					
4.	Make a short announcement about the document at an event.       a.       Be complete, clear, and concise.         b.       Use effective interpersonal communication skills							
5.	Utilize the department records system to store the document.							
Retest	Retest Approved By:     Retest Evaluator:							
Evaluator Comments: Candidate Comments:								
Evaluator Date			Candidate		Date			
Retest Evaluator Date			Retest Candidate		Date			

**Objective** Maintain a log of routine, unit-level administrative functions. [*NFPA* 1021, 4.4.2]

Student Name:

Date:

### Directions

For this skills evaluation checklist, the Company Officer I candidate will create and maintain a log of routine, unit-level administrative functions.

Always follow standard operating procedures (SOPs) of the Authority Having Jurisdiction (AHJ).

### Resources

Scenario

### **Scenario**

At 0900, daily equipment checks were completed. At 1000, Engine 3 completed a preincident survey of the J & W Café. Appropriate forms were filed. At 1330, you sent Firefighter Jackson to fuel Rescue 5, reminding him to bring back a receipt. He returned a half-hour later, having put \$43 worth of fuel in the Rescue 5 tank. At 1400, Firefighters O'Malley, Harris, and Dodge attended CPR refresher training at the academy. They returned at 1700. At 1417, Driver/Operator O'Reilly complained of severe stomach pains and went to the doctor. He called two hours later, having been told by the doctor to go home and get some rest. At 1500, you responded to an alarm at 8724 N.W. 10<sup>th</sup> St. Engine 3, Rescue 1, and Officer 3 also responded. The incident was a fire in a shipping container that contained an unknown substance. Firefighter Smith and Firefighter Jones admitted to breathing in some of the container fire smoke prior to donning their SCBA and may have been exposed to the product. Firefighter Jones indicated he felt lightheaded briefly at the scene but feels fine now, and Firefighter Smith has been coughing since the incident. Jones and Smith were sent to the doctor and will fill out accident/exposure reports and provide medical notes upon their return to the department. At 1549, Firefighter Ramirez reported finding a flaw in Rope #14. Rope #14 was removed from service and Rope #72 was placed in service. At 1849, you responded to an alarm at a commercial building at 654 Center St. Engine 8, Rescue 5, and Chief 2 responded, cleared the building, and found it to be a false alarm. By 1913, all units had returned to the station from 654 Center St.

Fire Officer I – 1021NFPA -2020			Skill Sheet # 7				
Create a Log			Objective(s) 4.4.2				
Evalu	ator Instructions: The candidate shall use th	ne scenario provided	to review and develop a daily log u	sing the pr	rovided in	formation	1.
Locat	ion: N/A						
Perfor	mance Outcome: The candidate shall be ab	ole to sufficiently crea	ate a written or electronic log of pe	rformed du	ities on th	e shift.	
Requi	red Equipment: Pen and paper, or a compu	ter with word process	sing.				
No.		Task Steps		First Test		Retest	
				Р	F	Р	F
1.	<ul> <li>Fill out written or electric log based of</li> <li>a. Include all pertinent actions</li> <li>b. Follow administrative policient</li> <li>c. Reference relevant incident</li> <li>d. Reference exposure risks for</li> <li>e. Reference need for firefight</li> <li>f. Note need for follow up on a second sec</li></ul>	ies and procedures. response reports. r crew members. er accident/injury r					
2.	Utilize department records system to store written or electronic log.						
3.	Update company officer arriving for	next shift on previo	ous shift activity.				
Retest	t Approved By:		Retest Evaluator:				
Eval	uator Comments:		Candidate Comments:				
Evaluator Date		Date	Candidate		Date		
Retest Evaluator Date			Retest Candidate		Date		

### **The Delaware State Fire School**

*is accredited by the National Board on Fire Service Professional Qualifications and the International Fire Service Accreditation Congress to offer certification in the following:* 

### PROBOARD

NFPA 472-2018	Hazardous Materials Officer				
NFPA 472-2018	Hazardous Materials Safety Officer				
NFPA 1001-2019	Firefighter I				
NFPA 1001-2019	Firefighter II				
NFPA 1002-2017	Driver Operator Apparatus Equipped with a Pump				
NFPA 1002-2017	Driver Operator Apparatus Equipped with an Aerial				
NFPA 1002-2017	Driver Operator Apparatus Equipped with a Tiller				
NFPA 1002-2017	Driver Operator Mobile Water Supply Apparatus				
NFPA 1006-2013	Rope Rescue Technician I & II				
NFPA 1006-2013	Confined Space Rescue Technician I & II				
NFPA 1006-2021	Passenger Vehicle Rescue Awareness				
NFPA 1006-2021	Passenger Vehicle Rescue Operations				
NFPA 1006-2021	Passenger Vehicle Rescue Technician				
NFPA 1021-2020	Fire and Emergency Services Officer I				
NFPA 1021-2020	Fire and Emergency Services Officer II				
NFPA 1021-2020	Fire and Emergency Services Officer III				
NFPA 1021-2020	Fire and Emergency Services Officer IV				
NFPA 1041-2019	Fire and Emergency Services Instructor I				
NFPA 1041-2019	Fire and Emergency Services Instructor II				
NFPA 1041-2019	Fire and Emergency Services Instructor III				
NFPA 1041-2019	Live Fire Instructor				
NFPA 1041-2019	Live Fire Instructor-in-Charge				
NFPA 1072-2017	Hazardous Materials Awareness				
NFPA 1072-2017	Hazardous Materials Operations				
NFPA 1072-2017	Hazardous Materials Operations Specialties (6.2 – Personal Protective				
Equipment, 6.3 - Mas	ss Decontamination, 6.4 - Technical Decontamination, 6.6 - Product				
Control, 6.7 - Detection, Monitoring & Sampling, 6.8 - Victim Rescue & Recovery)					
NFPA 1072-2017	Hazardous Materials Technician				
NFPA 1072-2017	Hazardous Materials Incident Commander				
NFPA 1081-2017	Incipient Facility Fire Brigade Member				
NFPA 1081-2017	Advanced Exterior Industrial Fire Brigade Member				
NFPA 1521-2020	Incident Safety Officer				
NFPA 1091-2019	Traffic Incident Management Personnel				
NFPA 2400-2019	sUAS Remote Pilot-in-Command				
NFPA 2400-2019	sUAS Visual Observer				



NFPA 1072-2019 NFPA 1072-2019 NFPA 1072-2019

Hazardous Materials Awareness Hazardous Materials Operations Hazardous Materials Technician

### National Certification Candidate Handbook



1641 Chestnut Grove Road Dover, Delaware 19904 302-739-4773

Follow us on



Fire Officer 1 NFPA 1021-2019